



## Conflict Resolution Benefits Everyone

### EFFECTIVENESS OF MEDIATION

The National Crime Prevention Council, together with community and county law enforcement personnel, have stated that they believe mediation is a key crime prevention tool.

Mediation prevents disputes from escalating. It cultivates problem-solving skills and positive relationships within families, neighborhoods, businesses and communities.

The cost of mediation is significantly less than repeated involvement by law enforcement and the courts.

The likelihood that mediated agreements will be fulfilled is much higher than if a resolution is imposed by an outside party or judgment. 90-95% success rate for those who use mediation.

YCM is able to address urgent cases quickly – in some cases successful mediations have been accomplished on the same day that YCM was contacted for assistance.

- For almost 30 years Yamhill County residents, and community organizations have used our conflict dispute resolution program as a “first resort” to peacefully resolve conflict.
- For the past few years, government agencies in Yamhill County support YCM because they recognized the value of resolving conflict in their communities. Yamhill County Commissioners have formally defined mediation as an “essential service.” YCM receives annual grant support from the State through the Oregon Office for Community Dispute Resolution.
- YCM offers mediation training through a Basic Mediation Training course that meets State of Oregon standards and offers advanced certifications in specific areas of mediation, including Conflict Coaching.
- Conflict resolution education opportunities are provided at the Yamhill County Juvenile Detention Center. Family Meeting Workshops give families effective communication tools to address domestic and relationship issues peacefully and respectfully.
- Services provided by trained volunteer mediators keep mediation at no or low cost to all YC residents. Volunteer mediators devote over 1000 hours annually
- YCM handles 220-240 cases each year to help community members resolve their disputes through mediation and group facilitation.

### *Some types of conflicts that YCM mediate include...*

- Teen and Adult/Parenting Plans
- Family Situations/Elder Mediation
- Consumer and Merchant Disputes
- Corporate Management/Workplace Disputes & Training
- Juvenile Detention Center Training
- Juvenile Justice-Victim/Offender Cases
- Certain Adult Victim/Offender Cases
- Truancy & School Relationships
- Spanish Speaking Mediation
- School Peer to Peer Mediation & Training Program
- Landlord/Tenant Conflicts
- Property Boundary/Harassment Disputes
- Neighborhood Disputes
- Small Claims Court Disputes